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Background

2014
- Implemented in February
- 10 NHI districts of 52
- Started with ARVS and later extended to NCDs

2015-17
- Programme extended to 46 districts
- 2 million patients registered

2018
- New service Providers contracted for 3 years
- Transition of service providers in 5 provinces
- 1000 external PuPs were appointed

2019
- 2.5 million patients registered
- 1500 Pick up Points contracted
- 26 million medicine parcels delivered to date
The DSD Model in South Africa - CCMDD

Decanting Modalities:
- Facility
- Fast Queue
- Pick up Point
- Adherence Club

Green = Public
Red = Private
Pick up Points

Segmentation of PuPs

- Facilities
  - Fast Lanes
  - Adherence Clubs

- External Retail PUP
  - Dischem
  - Medirite
  - Clicks
  - Pick n Pay

- Independent PUP
  - Pharmacy
  - Doctor
  - Dentist

- Innovations
  - Container Pup
  - Automated Lockers

- External Retail PUP
  - Retailers
  - Banks
  - Fuel Stations
  - Private Hosp

- Parastatal PUP
  - Post Office
  - Police

- Innovations
  - Drones
  - Door to Door Delivery
  - Pargo

Current Possibilities

- Segment 1
  - Independent PUP (Pharmacy, Doctor, Dentist)

- Segment 2
  - External Retail PUP (Dischem, Medirite, Clicks, Pick n Pay)

- Segment 3
  - Innovations (Container Pup, Automated Lockers)

Key Insights

- The segmentation process provides an approach for facilities to target the most suitable opportunities first i.e. Seg1, then Seg 2, and lastly Seg 3);
- The future includes all the possibilities of innovations, as well as a national contract with parastatals
- The expected GROWTH will only be achieved with partnerships with private sector
Pick up Point - container
Pick up Point – smart locker

- Secure
- Simple
- Cell phone
- Temperature Controlled
- 24 hours
Benefits

• Improved patient experience and access to treatment
• Patient Savings (travel cost, lost wages, substitute labour)
• Improved Adherence
• Additional patient capacity created for existing public health infrastructure
• Reduction in costs to treat patients
  – < R43 per patient per 2 month supply for Dispensing and Distribution services
  – < R10 per patient per 2 month supply for Pick up Point services
Learnings

- Well defined Contracts, SLAs and SOPs
- Mechanisms to monitor progress against contracts
- Program may start slow, but scales quickly
- Start developing electronic tools early
  - Patient and prescription management
  - Patient Medicine Parcel management
- Create a diverse foundation of pick up points
  - Segment geographically
  - Segment by ease of contracting
- Patient choice, patient centric
- Continuous private sector engagement