DISPOSITION OF REMAINS REPORT

The following information is submitted in accordance with the Department requirements. Various area mortuaries were surveyed in order to compile this data.

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Part I. Name of Country

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South Africa

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Part II. U.S. Consulate Information

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U.S. Consulate General, Johannesburg

1 Sandton Drive, Sandhurst

Consulate Telephone: +27 (11) 290-3000

American Citizen Services

Tel: (011) 290-3000

Fax: (011) 884-0396

After Hours Duty Officer:

- From inside South Africa, dial 079-111-1684.

U.S. Consulate, Cape Town

2 Reddam Ave, Westlake 7945

Consulate Telephone: (021) 702-7300

American Citizen Services

Tel: (021) 702-7300
Fax: (021) 702-7493

After Hours Duty Officer:

- From inside South Africa, dial 079-111-0391.
- From the U.S., dial 011-27-79-111-0391.

**U.S. Consulate, Durban**

Old Mutual Building, 31st floor, 303 Dr. Pixley KaSeme Street, Durban, 4001

Consulate Telephone: (031) 305-7600

American Citizen Services

Tel: (031) 305-7600

Fax: (031) 305-7691

After Hours Duty Officer:

- From inside South Africa, dial 079-111-1445.
- From the U.S., dial 011-27-79-111-1445.

For detailed information about visiting South Africa, including suggestions regarding safety and security, see the Department of State’s South Africa Country Specific Information page at http://travel.state.gov/content/passports/english/country/south-africa.html

U.S. citizens living or traveling in South Africa are encouraged to enroll with the U.S. Embassy through the State Department’s Smart Traveler Enrollment Program (STEP) website, http://travel.state.gov/content/passports/english/go/step.html so that they can obtain updated information on travel and security within South Africa. Enrollment forms and instructions are available on the Consulate General’s website at http://southafrica.usembassy.gov/ac-registration.html. By enrolling in STEP, U.S. citizens make it easier for a U.S. Consulate to contact them in case of emergency. U.S. citizens without internet access may enroll directly with the nearest U.S. Consulate.

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**Part III. Profile of Religions of the Host Country and Religious Services available to visitors**

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Country Profile: Host Country Religions (See “Background Notes: South Africa”)

http://www.state.gov/r/pa/ei/bgn/2898.htm

According to 2001 census figures, 80 percent of the population is Christian. Hindus, Muslims, Jews, Buddhists, and adherents of traditional African beliefs together constitute slightly less than 5 percent of the population. Approximately 15 percent of the population adheres to no particular religion or declines to indicate an affiliation; some of these individuals probably adhere to unaffiliated indigenous religions. Many combine Christian and indigenous religious practices. The Church of Scientology has a small following. (International Religious Freedom Report for 2012.)

Religious Activities for Visitors

The constitution of South Africa and other laws and policies protect religious freedom.

The following congregations can all be found within the Johannesburg consular district: Anglican, Baptist, Buddhist, Catholic, Charismatic, Christian Scientist, Church of Christ, Church of Jesus Christ of Latter-Day Saints, Church of Scientology, Congregational, Dutch Reformed (Afrikaans), Greek Orthodox, Hindu, Jewish, Lutheran (German), Methodist, Muslim, Nazarene, Pentecostal, Presbyterian, Seventh Day Adventist, Wesleyan and Unitarian. Many conduct services in English.

In the Cape Town consular district, services of most of the major religions can be found. There are numerous Christian churches and bible societies, Jewish synagogues, Hindu temples and mosques and madras (Cape Town has the largest concentration of Muslims in South Africa). Roman Catholic, Anglican, non-denominational Christian, African Methodist Episcopal, evangelical/Pentecostal/charismatic, Church of the Latter Day Saints and Orthodox Christian are among the Christian churches found in Cape Town. There are Jewish, Christian and Muslim bookstores carrying religious books, music and gifts. Religious services are broadcasts by radio and television. Both halaal and kosher food are widely available.

In the Durban consular district, all major denominations are represented and religious services for most faiths are readily available.

Part IV. Funeral Directors, Mortician and Related Services

**DISCLAIMER: The U.S. Consulates in South Africa assume no responsibility or liability for the professional ability or reputation of, or the quality of services provided by, the following persons or firms. Names are listed alphabetically, and the order in which they appear has no other significance. Professional credentials and areas of expertise are provided directly by the funeral directors, morticians and other service providers.**

Mortuary Establishments in South Africa consular districts

Below is a list of hospitals and establishments in South African consular districts that store remains. Some of these establishments offer embalming services. Cremation services are described in a separate section.
Johannesburg Consular District

AVBOB Funeral Services

Bloemfontein

Cnr of Krause & President Streets
Oranje Sig
Bloemfontein 9301
(051) 447 1011

Johannesburg

7 Owl St.
Milpark 2001
(011) 482 1027

Pietersburg

34 Schoeman St.
Polokwane 0700
(015) 291 1648

Nelspruit

30 Branders St.
Nelspruit
1200
(013) 752 2695

Rustenburg

59 Nelson Mandela St.
Rustenburg 0300
(014) 592 8293300

Thom Kight & Company

Corner of Hull and 16th Street
Vrededorp
Johannesburg

Tel: +27 11 837 5531/2/3/4/5
Fax: +27 11 839 4116
Cape Town Consular District

AVBOB Funeral Services

Estimated cost of repatriating of remains:

All cost is only an estimate. These estimates included flights and a standard coffin/urns.

It is standard procedure that AVBOB will obtain all relevant documentation from the South African Department of Health and Home Affairs.

Cremated remains:

R42.000.00 ZA ($3,800.00)

Human/Body remains:

R61.000.00 ZA ($5,500.00)

Atlantis
Atlantis Medical Centre Circle
Atlantis
7349
(021) 572 0256

Kimberley
32 Dunell Street
Kimberly 8301
(053) 832 7254

Port Elizabeth
Cnr Hancock & Harrower Street
North End
6066
(041) 484 2731

DOVES FUNERAL HOMES

Estimated cost for repatriation of remains:

All cost is only an estimate. These estimates included flights and a standard coffin/urns.

It is standard procedure that DOVES will obtain all relevant documentation from the South African Department of Health and Home Affairs.

Cremated remains:

R37.000.00 ZA ($3,400.00)
Human/Body remains:

R57,000.00 ZA ($5,200.00)

Note: No branches located in the Northern Cape. Post works through the head office in Cape Town.

**Head Office**  
19 Oxford Street  
Durbanville  
Cape Town  
Tel: 021 975 1010  
Fax: 021 970 2528  
info@doves.co.za

**Athlone - Cape Town**  
4 Kismet Plaza  
Old Klipfontein Road  
Athlone  
Tel: 021 697 1645  
Fax: 021 697 0858  
thlone@doves.co.za

**East London**  
38 Park Avenue  
East London  
East London  
Tel: 043 722 1858  
Fax: 043 743 0889  
eastlondon@doves.co.za

**Durban Consular District**

**Doves Funeral Parlour**  
Tel: 086 002 5500  
Email: callcentre@doves.co.za  
Website: www.doves.co.za

**Services**

A comprehensive service, including restoration art, embalming, exhumations, cremation & chapel facilities, repatriation (national & international) is provided at most parlours. The company subscribes to the highest ethical standards, respecting the dignity of a funeral and being sensitive to the cultural, ethnic and religious needs of all our customers.
Cremations
Doves arranges Cremation Services for families who prefer cremations to Funerals. Doves arrange for those families who want to see the Cremation process. We also assist families who want to scatter ashes.

Repatriation
Doves provides transport the human remains from the place of death to the place of rest within the borders of South Africa and to the neighboring countries: Botswana, Lesotho, Mozambique and Swaziland. This service is also available to our National Contracts and Corporates. We have agreements with a few Mining companies and Insurance companies in South Africa.

Exhumation
Doves has a few agreements with different Mining companies who need to relocate the remains of deceased Miners who must be taken back to their resting places in their home provinces. We also exhume for companies who would like to relocate graves to other areas for the purpose of using the land for a different need.

Ballito
4 Gregory Park
Tel: 032 946 3777
Fax: 032 946 2740

Durban
20 Fynn Street
Greyville
Durban
Tel: 031 308 9200
Fax: 031 308 9281
durban@doves.co.za

Ladysmith
23 Keat Street
Ladysmith
Tel: 036 637 6519
Fax: 036 637 6519
ladysmith@doves.co.za

Margate
Shop 1
Pavillion Centre
Margate
Tel: 039 317 4843
Fax: 039 317 4841
margate@doves.co.za
Part V. Profile of services available in the host country regarding preparation and shipment of remains:

A. Maximum Period Before Interment

Providing the remains are not a health hazard, there is no set period in which burial must take place. The remains must be kept under prescribed conditions in the mortuary which has responsibility for complying with the law.

B. Embalming

Embalming is done in all major centers in South Africa. There are mobile embalming units available which are taken to rural areas and neighboring countries, (Botswana, Lesotho and Swaziland) where there are no facilities for embalming. The embalming standards in South Africa are high. Embalming should take place as soon as after death as possible, but may not take place until the doctor has signed the death certificate.

C. Cremation

Cremation is permitted in South Africa. The family or their agent must instruct the mortician who arranges for all legally required documentation. In order to protect the interests of the deceased and their families, cremation requires extensive documentation and three death certificates which are issued at various stages of the documentation process by three different doctors. The final certificate must be issued by a doctor who has been qualified for at least ten years. If he refuses to sign the death certificate, an autopsy must be performed.

D. Caskets and Containers

Caskets and containers are available locally and meet the requirements for shipment out of South Africa.

E. Exportation of Remains

1. Ashes: The required documents for exporting ashes are:

   a) the official death certificate
   b) Cremation certificate
c) Affidavit confirming cremation details issued by Funeral Home

2. Cadavers: The required documents for the exportation of human remains are:

   a) Certified copy of the death certificate
   b) Embalming certificate
   c) Removal order
   d) Health certificate
   e) Mortician's affidavit containing flight details (if repatriating remains to US)
   f) Consular Mortuary certificate
   g) Non-Infectious Disease certificate
   h) Non-Epidemic Area certificate

3. The cadaver must be exported in a sealed, zinc lined casket.

F. **COSTS** (based on exchange rate of June 2, 2014, 1 USD = 10.63 ZAR)

1. Local burial:

<table>
<thead>
<tr>
<th>Description</th>
<th>US DOLLARS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic - casket and services</td>
<td>1000 - 2,500</td>
</tr>
<tr>
<td>Cemetery fees/local resident</td>
<td>200/600</td>
</tr>
<tr>
<td>/non-resident</td>
<td></td>
</tr>
<tr>
<td>Grave site/local resident</td>
<td>100/500</td>
</tr>
<tr>
<td>/non-resident</td>
<td></td>
</tr>
<tr>
<td>Two copies of death certificate</td>
<td>First four are issued free</td>
</tr>
<tr>
<td>Preservation per day/first three days</td>
<td>15</td>
</tr>
<tr>
<td>Thereafter</td>
<td></td>
</tr>
<tr>
<td>Telephone calls</td>
<td>55</td>
</tr>
<tr>
<td>Church service</td>
<td>75</td>
</tr>
<tr>
<td>Solid Wood - casket and services/additional</td>
<td>1500</td>
</tr>
<tr>
<td>Steel casket/watertight made in USA</td>
<td>8250</td>
</tr>
<tr>
<td>Embalming fees - arterial and cavity</td>
<td>260</td>
</tr>
<tr>
<td>After hours removal fee</td>
<td>95</td>
</tr>
<tr>
<td>Donation to clergy (optional)</td>
<td>50</td>
</tr>
<tr>
<td>Pall bearers</td>
<td>Arranged by family</td>
</tr>
<tr>
<td>Additional car hire</td>
<td>1,500</td>
</tr>
</tbody>
</table>

2. CREMATION

   a) Basic - casket and services                   | 660         |
   b) Cremation fees                                | 150         |
   c) Doctors’ fees                                 | 50          |
   d) Processing cremated remains                   | 150         |

3. DESPATCH OF REMAINS OVERSEAS

   a) Casket and services                           | 500 - 800   |
Embalming/arterial and cavity 150 - 250
Canvas bag 280
Inner metal lined coffin 370
Documentation 80 - 150
Transport to airport or docks 65 - 120

Airfreight and ocean transport will depend on cargo rates and vary significantly from one air/ocean liner to another.

4. DESPATCH OF ASHES OVERSEAS

Basic – Cremation - (item 2)

Casket for cremated remains 35.00
Processing of cremated remains 150.00
Copies of death certificate First four are issued free
Cremation certificate Included in processing fee
Packing, handling and delivery 350.00
Approximate parcel post charges 65.00

G. EXHUMATION AND SHIPMENT

If the deceased died of natural causes, the remains may not be exhumed for reburial until two years after burial. If the deceased died of an infectious disease, the remains may not be exhumed for reburial until five years after burial. The family must instruct the funeral home and provide reason for disinterment. The funeral home must, inter-alia, obtain permission from the South African Department of Home Affairs, and also from local authorities. It would take approximately 8 weeks from receipt of the family’s request until the remains are ready for shipment.

(a) Exhumation (regardless of number of years after burial)-cemetery fees– USD 230.00
(b) Preparation – USD 175.00

H. Toxicology/Histology Reporting

In some circumstances South African authorities may require a toxicology or histology report to be performed before a final death certificate is issued, especially in the event of death by unnatural causes (car accidents, suicides, e.g.). Please note the expected time to complete such reports by state authorities can be up to seven years, even for foreign citizens. There is no way to expedite this process.